



Hopetoun Houseboat Hire

Conditions of Hire

Thank you for your deposit for a holiday on Hopetoun Houseboat Hire. We would like to advise of the following Conditions of hire and information, and we would appreciate you reading them prior to your arrival.

1. The hirer needs to be over 21 years of age, with a current driver's license or skippers ticket.
2. The balance of the hire is due 4 weeks prior to departure (Xmas/New Year & Easter 8 weeks) and a security bond of \$400 is held until the houseboat is returned in clean and good order and on time. Damage, loss or extra cleaning will be charged for at cost. Fuel consumed during our holiday is an additional cost. As a general guide the Lady Joanne uses approximately 8 litres per hour.
3. Should you cancel your booking with more than two weeks notice, (4 weeks Xmas/New Year and Easter) your deposit may be refunded, minus \$50 administration fee. If less than two weeks notice is given (4 weeks Xmas/New Year & Easter) your deposit is non-refundable but you may rebook for another day. (Possible exceptions may be given for genuine un-foreseen circumstances)
4. All bookings commence from 3pm on the day of departure and cease at 9am on the final day. Return times must be strictly adhered to, as there may be another family leaving after you, and your late return will disrupt their holiday. Late returns will attract an additional fee. Earlier departures and later arrivals, can be negotiated depending of further houseboat bookings.
5. Late arrivals may have to wait until morning for their tuition as it takes approximately one hour. The operator reserves the right to prevent the boat from departure after 5pm as all houseboats must be moored by sun down.
6. The number of people, (including children over 1 year old) allowed on board is strictly limited to the number of berths registered.
7. Boat Condition: We agree to have the boat, motor and accessories in good order.
8. The houseboat can easily be handled by two adults. Boat handling and operating instructions are given prior to departure (approx 1 hour). Information pack and charts are on board.

9. No firearms or axes allowed and sorry no pets.
10. Charges and times may be subject to alteration without notice.
11. Bookings for all male and all female groups may be subject to increased amount of bond.
12. Parking facilities are available – but at the owners risk.
13. In the interest of the health and comfort of our on-coming clients, and our staff, we request our houseboats remain smoke free. The cost of laundering of linen and curtains will be deducted from your bond if it is found you have been smoking in the houseboat.
14. You will need to bring your own beach towels. Bath towels, pillows, pillow slips, doonas and spare blankets are provided. The galley is equipped with tea towels, detergent, sponges, scourer, extra bin bags & gas lighter.
15. Our houseboat is powered by 12 volt power, therefore ordinary electrical appliances do not work.
16. Personal cheques can not be used for the bond. Cash or credit card is required.
17. Hopetoun Houseboat Hire reserves the right to refuse any person the use of the craft.
18. Due to careful balance of power on the houseboat, we cannot allow Engel fridges. Please feel free to bring eskies.
19. Space on the houseboat is limited, so please pack lightly. An overnight bag is ideal for easy stowage.
20. The houseboat is fitted with TV/DVD, signal and reception maybe non existent due to the location. It is recommended you bring along CD's & DVDs.